DRB®
In-Bay
Solutions

The Unitec **SENTINEL, PORTAL TI, C-START**, and **WASHPAY** products are designed to support remote connections through the Internet. To accommodate this feature your account must be set up with a Static IP Address by your Internet Service Provider.

In the event that Unitec Service personnel will need to assist in troubleshooting connectivity to the **SENTINEL, PORTAL TI, C-START**, and **WASHPAY**, we will need to known the network settings listed below. Please record this information and have it available when calling for assistance.

Your Static IP Address assigned by your service provider:

_____

Your Subnet Mask:

_____

Service Provider Gateway Address:

_____

Domain Name Service Address:

_____

Secondary Domain Name Server Address (if applicable):

_____