NoPileups Haunted Car Wash Guidance
VERSION 1 | REVISED 10/2024

Overview

Halloween provides a unique opportunity to car wash operators to engage with their communities. This document outlines the impacts that Haunted car wash activities can have on NoPileups performance, and the steps that can be taken to ensure a safe and productive tunnel environment.

Haunted Car Wash Guidance

- People moving in the tunnel can reduce NoPileups tracking accuracy. If excessive stops occur, consider blocking cameras where people are walking in the tunnel (temporarily block using the setting "until end of day").
- Fog or smoke machines reduce NoPileups' ability to recognize vehicles. If significant stops occur throughout the tunnel, consider disabling NoPileups temporarily.
- Lighting is important for NoPileups to track vehicles correctly. A fully dark tunnel may prevent NoPileups from tracking cars. Additionally, strobe lights can reduce tracking accuracy. Consider temporarily blocking cameras or disabling NoPileups if excessive stops occur.
- If haunted carwash activity will be focused on a specific area of the tunnel (only at the entrance or exit), NoPileups recommends blocking those cameras. If conditions (low lighting, fog, etc.) will change through the entire tunnel, we recommend disabling NoPileups during haunted car wash operations.
- Disabling NoPileups or blocking cameras prevents NoPileups from stopping the wash and increases the risk of incidents occurring in the tunnel.
- NoPileups can be enabled and disabled from a "manager's workstation" computer on site at the wash. Individual cameras can also be blocked or unblocked. If you are not sure which computer has access to NoPileups, contact NoPileups support for assistance.

Contacting NoPileups Support

For assistance with NoPileups, or to for advice for haunted car wash procedures please reach out to NoPileups Support by phone at (833) 667-4538 or (208) 789-0405; or by email at support@NoPileups.com.

Installation support is available Monday - Friday, 9 AM to 7 PM Eastern Standard Time (EST).

General software support is available Monday - Friday 7 AM to 9 PM Eastern Standard Time (EST). and Saturday and Sunday 9 AM to 6 PM EST.